

Summary workplan for 2025/2026		healthwatch York
Priority Area	Description and activity	
Exploring people's access to care	Gender health – Women's health. Starting with a report about what we have already heard, with HWNY.	
Exploring people's access to care	Gender health – Men's health.	
Exploring people's access to care	GP access – site visits and website reviews to help improve access for all.	
Connecting with key initiatives	Gender health - Offering support for engagement around trans and non-binary healthcare to help shape local support.	
Emerging issue	Health inequalities for those with multiple complex needs	
Explaining the system	Using our magazines to provide insight into the shifting health and care landscape. E.g. Integrated Neighbourhood Teams work, abolition of NHSE, ICB changes.	
IAS work	Signposting service – listening to people in York, understanding their experiences, connecting with advice and information services as required.	
IAS work	Replacing our current website due to current provider withdrawing from the market.	
Volunteer programme	Readability work – continuing to encourage local providers and commissioners to 'sense check' their information work through our panel of volunteers.	
Volunteer programme	Delivering our Care Home visiting programme, linking in with key partners where possible.	
Volunteer programme	Maintaining Core Connector volunteer programme with reduced funding through Public Health	
Revisiting previous work	Mental health – considering what has improved since Breaking Point and what still needs to change.	
Additional work	Understanding health comms and engagement in a post-NHSE, smaller ICB landscape.	
Additional work	Working alongside the city's Universities to support opportunities for people in York to be involved in national research.	
Additional work	Feeding into JSNA work especially around women's health and neurodiversity.	